The phones are answered at all times either by the office staff during regular business hours 8:00 am to 4:30 pm. Outside of these hours, you will reach a voice mail system that will reach the physician on-call.

The "on-call" physician will call you back personally to discuss your need and concern or may direct you to Urgent Care or the Emergency Room.

IF you are experiencing a lifethreatening emergency: CALL 9-1-1 or go directly to the hospital Emergency Room.

The after-hours line: (585) 453-2233

Our practice complies with the Health Insurance Portability and Accountability Act (HIPAA).

Your children's medical record are confidential, and any medical information release requires your written authorization.



Fairport Pediatrics, LLP 460 Crosskeys Office Park Fairport, NY 14450



# Welcome to your Patient Centered Medical Home

A Patient-Centered Medical Home is a system of in which a team of health professionals work together with you, the patient, (and where appropriate, your family) to provide you with the best possible health outcomes. Your primary care physician leads the care team which may include nurses, receptionists, secretaries, specialists and other health care professionals. We will work together with you as the center of the care team.

Monday - Friday: 8 am - 4:30 pm Saturday: 8 am - 11:30 am Extended hours Sunday: 9:30am - 11:30am

(585) 223-6111

Fax: (585) 223-0878 After hours, Weekends and Holidays (585) 453-2233

www.fairportpediatrics.com

## **Our Providers**

## Pediatrics:

Saul K. Sokolow, MD

Richard A. Bloom, MD

Jeffrey C. Eisenberg, MD

Bogdan Mscichowski, MD

Jack W. Finnell, MD

Sara Dovichi, MD

Holly Terzo, R.N., M.S., P.N.P.

#### Fees & Insurance:

Our physicians participate in most health insurance plans

Co-payments are required at each visit.

Please inform our front desk staff of any change in address, telephone number, insurance coverage or employment.

### **Our Services**

- · Well Child Visits
- School/Sports/Came Physicals and Forms
- Pre-natal Visits
- Pediatric Immunizations
- Lead Testing
- Lactation Counseling
- Social Work

# What are your responsibilities?

- 1. Be an active player in your child's health care. Speak with your child's doctor about your concerns, ask questions when you need clarification.
- 2. Take care of your health:
  - ✓ Eat healthy
  - ✓ Exercise
  - ✓ Maintain a healthy weight
  - √ Take your medications as directed
  - ✓ Get plenty of rest
  - √ Have routine well child visits.
- 3. Keep a record of your child's health care and screenings.

# Our regular office hours are Monday through Friday 8:00 AM to 4:30 PM

When calling to schedule an appointment with our office please explain the reason for your visit when you call. This will allow us to schedule the appropriate time needed to address your healthcare needs.

Please bring your insurance cards with you because we will need to make a copy of your card for billing purposes. In addition, please be sure to bring a list of your current medications with you each visit.

\*\*Please call within 24 hours if an appointment cannot be kept or you need to reschedule.