The phones are answered at all times either by the office staff or our nurse team during regular business hours 8:00am-4:30pm. Outside of these hours, you will reach an answering service, that will then reach the physician on-call.

The "on-call" physician will call you back personally to discuss your need and concern or may direct you to Urgent Care or the Emergency Room.

If you are experiencing a lifethreatening emergency:

CALL 9-1-1 or go directly to the nearest Emergency Room.

After hours line: (585) 453-2233





Our practice complies with the Health Insurance Portability and Accountability Act (HIPAA)

Your children's medical records are confidential, and any medical information released required your written authorization.



(585) 223-6111

Fax: (585) 223-0878

After hours, Weekends and Holidays

(585) 453-2233

# Welcome to your Patient Centered Medical Home

A patient-centered Medical Home is a system of in which a team of health professionals work together with you, the patient, (and where appropriate, your family) to provide you with the best possible health outcomes. Your primary care physician leads the care team which may include nurses, receptionists, secretaries, specialists and other health care professionals. We will work together with you as the center of the care team.

**MONDAY-FRIDAY 8**AM-4:30PM

SATURDAY: 8AM- 11:30AM

EXTENDED HOURS SUNDAY: 9:30AM-11:30AM

www.fairportpediatrics.com



Please inform our front desk staff of any change in address, telephone number, insurance coverage, employment or guardianship.

### **Our Services**

- Well Child visits
- School/Sports/Camp physicals and forms
- Pre-natal visits
- Pediatric Immunizations
- Lead Testing
- Lactation Counseling
- Social Work
- Osteopathic Manipulative Treatment

### Fees & Insurance:

Our physicians participate in most health insurance plans

Co-payments are required at each visit

## **Our Providers**

## **Pediatrics:**

Rebecca Domalski, DO

Jeffrey Eisenberg, MD

Lee Edwards, DO

Sara Dovichi, MD

Jack Finnell, MD

Molly Austen, DO

Holly Terzo, R.N., M.S, P.N.P

Patrick Culhane, P.N.P

## What are your responsibilities?

- Be an active player in your child's healthcare. Speak with your child's doctor about your concerns. Ask questions when you need clarification.
- 2) Take care of your health:
  - ✓ Eat Healthy
    - ✓ Exercise
  - ✓ Maintain a healthy weight
  - ✓ Take your medications as directed
  - ✓ Get plenty of rest
  - ✓ Have routine well child visits
- 3) Keep a record of your child's health care and screenings

When calling to schedule an appointment with our office, please explain the reason for your visit when you call. This will allow us to schedule the appropriate time needed to address your healthcare needs.

Please bring your insurance cards with you. We will scan a copy of your card for billing purposes. In addition, please be sure to bring a list of your current medications with you to each visit.

\*\* Please call within 24 hours if an appointment cannot be kept or you need to reschedule\*\*